



▲At the “2008 Science Park Enterprise Service Enhancement Forum”

Industrial and Commercial Service

Park Facility Mechanism Upgraded

Listen Closely Relief Enterprises from Operating Pressure

In response to the global recession, Mr. Chao-Shiuan Liu, the Premier of the Executive Yuan, held a manufacture forum, with welcome suggestions, on current economy issues on December 25, 2008. Beginning in December 2008, Mr. Chun-Wei Chen, Director-general, led the STSP Administrative staff to visit 21 enterprises throughout the Park in order to understand their business operation and to provide assistance. Aid ranged from general to specific, and included resolving problems such as the cancellation of facility rental, insufficient warehouse space for bonded products, adjusting inflated solvency disposition fees, consulting the application for Industrial Technology Development Program, insufficient water pressure at the end of pipeline, coordinating the security for 24-hour custom clearance upon arrival, and reducing management fees.

Taiwan Sugar Corporation's Storage and Transportation Center Established in KSP

Through visionary planning and cooperation between the STSP Administration and Taiwan Sugar Corporation, Taiwan Sugar Corporation Storage & Transportation Center was finally completed for service in KSP on May 30, 2008. On another note, STSP of Kaohsiung Customs Office of the Ministry of Finance has stationed an office in the Park to serve Park enterprises with speedy custom clearance and to improve delivery advantages.

Successful Recruitment of the Internationally Renowned Corporations : Canon and HP Expanding Industrial/ Commercial Service Capacity

The STSP Administration had invited Canon and HP to establish in the Park on March 6, 2008 and April 9, 2008 respectively, to expand the industrial/ commercial service capacity of the Park. Canon's business involves semiconductor and LED manufacturing equipment and the importing/exporting trade and sales of these, as well as product installation, repair and maintenance services. Moreover, it will station in the Phase III standard factory of TSP. At KSP, HP will also station in the standard factory and will conduct business regarding information system integration

Effective e-Process

◆ Customs e-Service System Received ISO 27001 Certification

The new generation “Customs e-Service system” of the Science Parks was online and in service on December 12, 2007. An application was filed for the certification of the “Customs e-Service System and Facilities Safety Management” in April 2008 to secure the safety of customs clearance system and it was certified with ISO 27001 on October 2, 2008.

◆ Awarded with the 2006 M-Taiwan Broadband Pipeline Award

The 2006 Broadband Pipeline Construction Program was initiated in January 2007. The Construction and Planning Agency, Ministry of the Interior, commissioned industry experts and scholars to guide and evaluate the project progress. The project was completed successfully in July 2007 through the cooperation of the STSP Administration and CECI Engineering Consultant Inc., Taiwan; on top of that, it was awarded with the “2006 Broadband Pipeline Construction Plan - 3rd place of Metropolitan Category” by the Ministry of the Interior on May 14, 2008.

◆ Implemented Buildings Management Information Systems

The STSP Administration implemented its own construction management information system in 2008 to support the “National Buildings Management Information System” standard by the Ministry of the Interior. When applying for construction permits, the Park enterprises must file through this system. All architecture certificates and documents will be input into the system via 2 D barcodes. This system will improve process efficiency and service quality. It will also standardize information exchange within the nation’s building industry while making sharing and accessing real time data feasible.

and information equipment repair and maintenance services. Its post within the Park will help serve and reduce costs for the Park enterprises.

Hosted Industrial/Commercial Forum, Symposium, and Seminar to Improve Park Competitiveness

Knowledge is power. The STSP Administration hosted symposiums

and forums for Park enterprises to help improve their holistic competitiveness. The “2008 Science Park Enterprise Service Enhancement Forum” was held at Leader Chi-Tou Hotel on November 21-22, 2008 to reinforce communication and interaction between the Administration offices, Park enterprises, and industrial/commercial business service providers, to improve the quality of service at the Park and to create the best investment environment.



▲ At the Industrial/Commercial Regulations Conference

The “2008 Shareholder’s Meeting Guidelines and Independent Directors System Introduction” and “Accounting Principle for Inventory” industrial/commercial regulations symposiums were held on March 26, 2008 to boost the legal knowledge of Park enterprises staff. In response to the updated tax law and tax reformation proposals, the STSP Administration hosted four industrial/commercial tax symposiums including “Contemporary Tax Reformation Trend,” “New and Outdated No. 10 Communiqué Analysis Symposium,” “Income Tax Provision Analysis,” and “Introduction of Employee’s Bonus System and Rules” on November 13 and November 20, 2008.

The STSP Administration collaborated with the Ministry of Economic Affairs (MOEA) to conduct the factory calibration and operation survey on June 1 ~ July 15, 2008. Investigators were delegated to conduct calibration and operation surveys on site and the STSP Administration held the 2008 Factory Calibration and Operation Survey Symposium on May 26, 2008 to explain the survey categories. 106 Park enterprises responded the survey online, enabling the survey to be completed well before the deadline. The staff of the STSP Administration were rewarded by the Department of Statics, MOEA for their quality and efficient works.

Assisting Park Enterprises on Their AEO Certification

In response to the National Economic Planning and Development (NEPD), in June 2008, the STSP Administration invited Taiwan Environment Management Association and ITRI to promote AEO certification propaganda in the STSP. At the same time, Motech and Tong-Tai Machine & Tool attended the preliminary AEO certification program ran by the Industrial Development Bureau, MOEA. The AEO Certification Program will be promoted and conducted continuously in 2009 in accordance with the master plan of the Council for Economic Planning and Development and the sub-plan of the National Science Council. The STSP Administration will continue to endorse qualified and compliant enterprises with AEO certifications. This will allow the Taiwan’s exports to quickly pass inspection and increase Park enterprises’ trade competitiveness.